

Office of the Medical Superintendent
Regional Hospital Kullu Distt. Kullu H.P.
E-mail: rskulluhp@gmail.com
Telephone Number: 01902-222350
Website: <https://www.hptenders.gov.in>

NOTICE INVITING TENDER (NIT)

Tender Reference Number: HFW/KLU/NIT/ 1358

Dated: 15/06/2026

E-tenders are invited from registered Firms, Proprietorship firm(s)/ Partnership firm(s) / Company/ Corporation/Cooperative Society or any legal entity for ***Supply, Installation, Testing, Commissioning, Operation and Maintenance of Dynamic Information Dissemination Solution as per the specifications.*** Prescribed tender form can be downloaded from website <https://www.hptenders.gov.in> on or before last date and time for submission of tender. The Last date and time for submission & uploading of filled in tender documents is **06.07.2026 up to 05.00 PM.** The Tender will be opened on **07.07.2026 at 11:00AM.** Duly completed tender form along with Cost of Tender Document (₹ 500/-), Earnest Money Deposit of ₹ 50,000/-(**Rupees fifty Thousand only**) in the form of Fixed Deposit Receipt (FDR) pledged in favour of (**Medical Superintendent Regional Hospital Kullu, H.P**) issued by any of the Scheduled Bank or cost of tender document and EMD can be deposited through on line submission facility available on the website <https://www.hptenders.gov.in> . The proof of deposit should be upload on the website <https://www.hptenders.gov.in>.

All subsequent corrigendum, modifications and clarifications in respect of this tender will be published only on aforesaid websites only. The bidders are advised to visit the aforesaid website regularly. The undersigned reserves the right to reject any or all the tender offers without assigning any reason at any stage.


Medical Superintendent,
Regional Hospital Kullu.
Phone: 01902-222350
Website: www.kulluhospital.com
<https://www.hptenders.gov.in>
Email id: rskulluhp@gmail.com

**OFFICE OF THE MEDICAL SUPERINTENDENT
REGIONAL HOSPITAL KULLU DISTT. KULLU**

**E-mail: rkskulluhp@gmail.com
Telephone Number: 01902-222350**

Tender Reference Number:-HFW/KLU/NIT/- 1358

Dated: 15/06/2026

E-TENDERING SCHEDULE:-

Date & Time of on-line publication :	16.06.2026, 05:00PM
Period for Downloading of e-tender document :	16.06.2026 to 23.06.2026 up to 5.00 PM.
Date & time for Pre-bid meeting :	27.06.2026, 11:00 AM
Place of Pre-Bid Meeting :	Medical Superintendent, Regional Hospital Distt. Kullu H.P.
Date of bid submission start	16.06.2026, 05:00 PM
Last date and time for submission /uploading of e-tender along with cost of tender document, Earnest Money Deposit :	06.07.2026 up to 05:00PM Medical Superintendent Regional Hospital Distt. Kullu H.P.
Date & Time for opening of Eligibility Bid :	07.07.2026 at 11.00 AM
Cost of the tender document :	Rs 500/-(Demand Draft {Non Refundable}) In favour of Tender inviting Authority
Earnest Money Deposit (EMD) :	Rs.50,000 in the shape of Demand Draft or Fixed Deposit Receipt (FDR) duly pledged in favor of (Medical Superintendent Regional Hospital Distt. Kullu H.P.) . Remarks:- Registered local Micro & small scale enterprises, which are also registered with the State Store Purchase Organisation, shall be exempted from the deposit of permanent earnest money and also earnest money along with the tenders for such items. Similarly small scale industrial units registered with the D.G.S.&D or N.S.I.C. shall also be exempted from the deposit of earnest money along with the tenders for such items for which they are registered with the D.G.S.&D or N.S.I.C. Himachal Pradesh. State Government undertakings and the Government of India Undertakings shall also be exempted from the deposit of earnest money along with the tenders.

If the date fixed for the opening of tender is declared a holiday, the tender shall be opened on the next working day at the same time as fixed for the original date for this purpose.

Scope of Work for Deployment of Dynamic Information Dissemination Solution (DIMS)

The scope of work shall include complete design, supply, installation, testing, commissioning, integration, operations, and maintenance of the Dynamic Information Dissemination Solution (DIMS) for effective dissemination of information with clear visibility during both day and night conditions.

The work shall broadly include the following components:

1. Site Survey and Assessment

1. Conduct detailed site inspection and feasibility assessment.
2. Identify suitable installation locations ensuring maximum visibility to patients, attendants, visitors, and staff.
3. Assess electrical load, mounting requirements, networking, and environmental conditions.

2. Design and Engineering

1. Preparation of system architecture, layout plans, wiring diagrams, and mounting structures.
2. Design of display arrangement ensuring readability from adequate distance and under varying lighting conditions.
3. Compliance with applicable safety and electrical standards.

3. Supply of Equipment:

Supply of all necessary hardware, software, accessories, and consumables required for successful implementation of DIMS including:

1. Display panels with high brightness suitable for day and night visibility.
2. Media controllers/processors.
3. Content management software.
4. Mounting structures/brackets.
5. Networking components, cabling, switches, and connectors.
6. Power supply units, surge protection devices, and UPS backup wherever required.

4. Installation and Mounting

1. Safe installation of display units at approved locations.
2. Provision of weatherproof and tamper-resistant arrangements wherever necessary.
3. Proper routing and dressing of cables with concealed/protected wiring.

5. Electrical and Network Integration

1. Connection with existing electrical infrastructure.
2. Integration with LAN/Wi-Fi/network systems for centralized content management.
3. Provision of uninterrupted and stable power connectivity.

6. Software Configuration and Integration

1. Installation and configuration of content management software.
2. Integration for displaying:
 1. Public announcements,
 2. Health awareness messages,
 3. Emergency notifications,
 4. Queue/status information,
 5. Departmental information,
 6. Audio/video content and scrolling text.
3. Facility for centralized scheduling and remote content updates.

7. Testing and Commissioning

1. Functional testing of all hardware and software components.
 2. Verification of display clarity, brightness, synchronization, and connectivity.
 3. Demonstration of smooth operation under daytime and nighttime conditions.
 4. Rectification of defects observed during testing.
8. **Training:** Training of designated hospital staff regarding:

1. Content uploading,
2. Scheduling,
3. System operation,
4. Basic troubleshooting,
5. Routine maintenance procedures.

9. Operations and Maintenance

1. Comprehensive onsite warranty and maintenance support during the contract period.
 2. Preventive and corrective maintenance.
 3. Replacement of defective components without additional cost during warranty.
 4. Provision of technical support and complaint resolution within defined timelines.
10. **Documentation:-** User manuals, Technical datasheets, Warranty certificates, Test reports, Maintenance schedules
11. **Performance Requirements :-** The system shall provide High-resolution display output, Adequate brightness and contrast for clear visibility during day and night, Continuous reliable operation, Energy-efficient functioning, Remote monitoring and content management capability.
12. **Final Acceptance:-**Final acceptance shall be subject to successful installation, testing, commissioning, demonstration, and satisfactory performance certification by the competent authority.

A. INSTRUCTIONS FOR SUBMISSION OF COST OF TENDER DOCUMENT AND EARNEST MONEY DEPOSIT

1. The tender document and other instructions can be downloaded or viewed from the portal <https://hptenders.gov.in>

2. Cost of tender document (non-refundable) of ₹500/- be deposited in the shape of demand draft issued by any of the scheduled Bank and earnest money deposit of Rs. 50,000/- be deposited in the form of fixed deposit Receipt (FDR) pledged in favour of (**Medical Superintendent Regional Hospital Distt. Kullu H.P.** minimum for a period of six months) or Demand Draft (DD) issued by any of the scheduled Bank or cost of tender document and EMD can be deposited through online submission facility available on website <https://www.hptenders.gov.in>.
3. In case of deposit through DD/FDR the same should be dropped in the tender box kept in the office of (**Medical Superintendent Regional Hospital Distt. Kullu H.P.**). The envelope should be superscripted "**Tender for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Dynamic Information Dissemination Solution as per the specifications**". The name of the bidder, complete postal address and Mobile No. must be mentioned the envelope.
4. The proof of deposit of Tender Fee and EMD should be uploaded on the website <https://www.hptenders.gov.in> in the technical bid part, failing which bidder will technically disqualified. However, MSMEs are exempted from submission of EMD as per Govt. policy but bidder have to produce the certificate of relevant category of MSMEs under procurement.

B. General Instructions

- a) Tenders not confirming to the essential requirements, as per check list will be rejected and no correspondence thereof shall be entertained whatsoever.
- b) Price bid of only those bidders shall be opened who are found eligible at the technical evaluation stage and qualified in the Technical stage.
- c) Bids submitted must be unconditional and no communication will be made till the finalization. Late and delayed tenders will not be accepted.
- d) **Medical Superintendent, Regional Hospital Distt. Kullu H.P.** reserves the right to accept or reject any or all the tenders without assigning any reason thereof.
- e) Due to unforeseen reasons, if the tender is not opened on the scheduled date and time same will be open on next working day at the same time. MS RH Kullu is not responsible for any postal delay.
- f) Offer will be valid for 120 days from the opening of technical bid.
- g) **Bidder are required to quote the rate for each item under procurement in this tender. Non quoting the rate for any of items leads to rejection/ invalid. Besides, tenderer**



quotes nil rates against each item in item wise rate tender, the tender shall be treated as invalid and will not be considered as lowest tenderer .

Instructions for e-bidding

1. The Service Provider/Contractor (bidders) should register on website <https://hptenders.gov.in> and obtain User-ID and Password before tendering. In case of any problem; you may contact office of **Medical Superintendent, Regional Hospital, Kullu Distt. Kullu (HP)**, on Phone No.(01902-222350).
2. Entire tender process will be carried out online through above mentioned website. Service Provider/Contractor (bidders) are advised to procure E-Token / Digital Signing Certificate from suitable vendors or from any authorized agency.
3. Before submission of online bids, bidders must ensure that scanned copies of all necessary documents shall have been uploaded with the bid.
4. The process for e-tendering can be observed/practiced on demonstration site <https://demoeproc.nic.in>.
5. Service Provider/Contractor (bidders) are advised to check the website <https://hptenders.gov.in> regularly to check for any amendment / corrigendum in the tender document. All subsequent notifications / amendments / notices shall be published only on the aforesaid website only.
6. The bids shall be opened on the date and time mentioned in the Tender Notice in the presence of Service Provider/Contractor (bidders) who opt to be present. If the date fixed for the opening of the tender is declared a holiday, the tenders shall be opened on the next working day at the same time as fixed for the original date for this purpose.
7. Bidders are requested to study the tender form and all its terms & conditions carefully with full understanding of its implications before submission of their sealed tender bids as no excuse or objection with regard to the understanding of the tender document or any of its terms & conditions or Annexure(s) will be entertained after submission of the tenders/bids.
8. The fee/cost of the Tender form is non-refundable under any circumstances.

E. THE E-TENDER DOCUMENT SHALL BE UPLOADED IN TWO PARTS:

1. **Pre-qualification/Technical Eligibility Bid:** The Service Provider/Contractor/bidder shall submit and upload required documents, information required as per tender document. It shall contain scanned copies of all requisite documents, certificates etc. as specified in

the tender document duly filled in and digitally signed. All the documents must be scanned and uploaded in PDF format with 100 dpi with black and white option. The scanned documents should be clear and legible.

2. **Financial Bid/Price Bid/BOQ:** It shall contain financial bid / BOQ uploaded in .xls and breakup of charges in .pdf format which will be available for Service Provider/Contractor (bidders) on website <https://hptenders.gov.in>. The financial bid / BOQ will be opened only of those Service Provider/Contractor (bidders) who qualify technical evaluation /Pre-qualification/Eligibility Bid criteria. Financial Bid /BOQ will not be accepted in physical form. Date & Time for opening of Financial Bid/Price Bid/BOQ shall be published on the aforesaid website after technical evaluation.

F. Eligibility Criteria for Participation in the Tender:

Sr. No.	Pre-Qualification Eligibility Criteria	Documents Required in Bid
PQ1	Bidder's Turnover: 1.1 Bidder Average Turnover of last 3 financial years should be greater than 20 lakhs	1. CA Certificate 2. Last 3 Years Financial Statements
PQ2	OEM Turnover: 2.1 OEM Average Turnover of last 3 years should be greater than 20 Lakhs	1. CA Certificate 2. Last 3 Years Financial Statements
PQ3	Bidder should have implemented the required solution in at least 3 Cities in India.	1. Work Order 2. I&C Certificate
PQ4	OEM should have implemented the solution in at least 3 cities in India.	1. Work Order 2. I&C Certificate
PQ5	Non Blacklisting Certificate	1. Self Declaration for Non Blacklisting
PQ6	ISO and Necessary Certifications for Bidder	1. ISO 9001 2. ISO 27001 3. ISO 14001 4. CMMI Level 5
PQ7	ISO and Necessary Certifications for OEM	1. ISO 9001 2. ISO 27001 3. ISO 14001 4. CMMI Level 5

In addition to above documents following papers are also required to be furnished in technical bid envelope for technical evaluation:-

- Letter of authorization, in case representative is sent to participate in the tender opening process.
- Bank draft for "**Cost of Tender**" payable at Kullu HP drawn in favour Medical Superintendent, Regional Hospital, Kullu, HP.
- Proof of **Bid Security** in the shape of **Fixed Deposit Receipt only**, duly pledged in favour of Medical Superintendent, Regional Hospital, Kullu, HP in case of online submission of EMD or FDR in original.

- d) Copy of valid Registration under GST Act.
- f) Tender document duly signed (each page) by the tenderer.

G AMENDMENT TO TENDER DOCUMENTS:

If any amendment/modification is made with the prior approval of the Govt., the same will be conveyed to the Tender Inviting Authorities and further to be uploaded by the concerned Tender Inviting Authorities on website <https://www.hptenders.gov.in> and will be binding on the Service Provider/Contractor (bidder).

H Other terms & conditions

1. Tenders not confirming to the essential requirements, will be rejected and no correspondence thereof shall be entertained whatsoever.
2. In case the Service Provider/Contractor is an Association, consortium or joint venture, the Service Provider/Contractor shall upload a power of attorney authorizing the signatory of the tender to sign /execute the Service Provider/Contractor for each member of the partnership, consortium or joint venture.
3. Price bid of only those Service Provider/Contractor shall be opened who are found qualified in Pre-qualification/ Technical Eligibility Bid. Time & Date for opening of Price Bid shall be fixed and intimated only to the qualifying Service Providers/Contractors.
4. The tender document should be signed by the Service Provider/Contractor himself/or by an authorized signatory.
5. Every paper of the tender document should be signed by the Service Provider/Contractor with seal of Agency/ Firm before uploading and it will be treated as agreement in respect of successful bidder after award of work.
6. The envelope containing Cost of tender document, Earnest Money Deposit should be superscripted "**Tender for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Dynamic Information Dissemination Solution as per the specifications**" and addressed to Medical Superintendent, Regional Hospital, Kullu District Kullyu HP. The name of the bidder, complete postal address, and Mobile No. must be mentioned the envelope.
7. a) EMD must be pledged in favour of Tender inviting Authority in online submission mode or Fixed Deposit Receipt (FDR) (Minimum for a period of Six Months) duly pledged in favour of **Medical Superintendent Regional Hospital Distt. Kullu H.P.** No other mode of payment is acceptable.
b) The Proof of EMD must be uploaded in the Technical Bid in case of online submission of

- EMD or FDR in original must be furnished for technical evaluation.
- c) EMD in case of unsuccessful Service Provider/Contractor will be refunded to them within 30 days of award of the contract to the successful Service Provider/Contractor without any interest.
 - d) EMD will be forfeited in the event of the Service Provider/Contractor withdrawing or modifying his bid after opening of the tenders and till completion of the tender process i.e. till award of the contract or in the event of the Service Provider/Contractor who has been awarded the contract declining to honour the same.
 - e) In case the EMD or proof of remittance of the EMD is not found submitted in the Technical Bid envelope or the EMD has not been submitted in the mode specified, the tender shall be liable to be rejected.
8. The Tender Inviting Authority will deduct Income Tax at source under section 194-C of the Income Tax Act, 1961 from the Service Provider/Contractor as applicable.
9. **Performance Security:-**
- The successful Contractor shall deposit Performance Security @5% of total bid value in the form of FDR/bank Guarantee from Scheduled bank **Medical Superintendent Regional Hospital Distt. Kullu H.P.** for the due performance of the contract. In the event of any breach / violation or contravention of any terms and conditions contained herein by the Service Provider/Contractor, the said security deposit **shall be forfeited by** the Tender Inviting Authority. Performance Security should remain valid for a period of sixty days beyond the date of completion of all contractual obligations. The security deposit will be returned to the Service provider/contractor when due after Satisfactory performance of the services of the contract and on completion of all obligations by the Service provider/Contractor under the terms of the contract and on submission of a "No Due Certificate. Performance Security of 5% of the total bid value will be released on successful completion of 3 years Operations & Maintenance.
10. Service Provider/Contractor submitting a tender would be presumed to have considered and accepted all the terms and conditions. No inquiry, verbal or written, shall be entertained in respect of acceptance rejection of the tender.
11. Any Act on the part of the Service Provider/Contractor to influence anybody in the Department is liable to rejection of his tender.



12. The Service Provider/Contractor shall provide a non-judicial stamp paper of Rs. 100/- for preparing a Rate Contract Agreement.
13. That the tenders not conforming to the requirements will be rejected and no Correspondence thereof shall be entertained whatsoever.
14. In case of any dispute or difference, the award of the Arbitrator i.e. Principal Secretary (Health), Govt of Himachal Pradesh or any of his authorized representative will be final and binding on the parties to the contract and the courts of Local Area in the state of Himachal Pradesh shall only have the exclusive jurisdiction in the dispute. The arbitration proceeding shall be governed by Arbitration Act 1986.
15. Bid validity will be for a period of 120 days from the opening of the bid. Prior to the expiry of the original bid validity period, the tendering authority may, as its discretion, request bidders to extend the bid validity period, for a specified period.
16. **Payment terms:**
 - a) No payment will be made in advance for any supplies under this contract.
 - b) 100% of the Project Value will be paid after Installation, Commissioning, Go Live of all the products and DIDS system.
17. **Time lines for execution of project:-**

Installation, commissioning and go live of all the products and DIDS system shall be within 03 months from the date of work award.
18. **Special terms and conditions:-**

A The Outdoor unit shall be rugged environment compliant, either stand alone or centralized controlled or both for playing the contents on display including online operation. The DIMS board supporting backup Structure, foundations and other structural elements shall be designed to comply with seismic, wind load and other load requirements. The stability of structure shall be certified by chartered Engineer. All structural steel shall be painted with epoxy. The Bidder must undertake appropriate measures within each step for a successful deployment. Collect preliminary data required for the proposed DIMS deployment.

 1. Determine DIMS type.
 2. Determine corridor placement for DIMS implementation.
 3. Collect site-specific data required for the proposed DIMS location.
 4. Perform underground infrastructure work.
 5. Determine the communications medium used for the proposed location.
 6. Begin the process to establish electrical service for the proposed location.

7. This should be done early in the design process to establish an acceptable electrical service location.
8. Deployment of DIMS on site.
9. Conduct a quality assurance/testing phase at the end of development.
10. Provide Maintenance and Support for the entire solution for a period of 3 years after Go-Live.

B Bill of Quantity-

Sr. No.	Description	UoM	Qty
1.	Supply, Installation, Testing, Commissioning of DIMS of 3mX2m as per the specifications along with Media Player, Software Application, Mounting Structure, required civil work, installation and commissioning, UPS of appropriate rating and any other accessories such as Speakers and as per in-situ customer requirements.	Nos	2
2.	Operation and Maintenance for 3 Years from Go Live Date	Lot	1

C. Specifications for the Dynamic Information Dissemination Solution (DIMS):

a. *Technical Specifications – DIMS*

Technical Specifications for Full color LED display & site processor		
Sr. No.	Particular	Parameter
1.	Pixel Type	SMD
2.	Pixel Pitch	5mm or better. Lower is better
3.	Pixel Configuration	1R/1G/1B
4.	DIMS Size & Active Area	3m X 2m & 2.88m x 1.92m
5.	Cabinet Pixels	>10000/m ² or better
6.	Pixel Density	>10000 dots/m ² or better
7.	Environmental grade	UV Resistant
8.	Color type	Real Full Color
9.	Brightness	5000-5500 cd/m ² (Ensure excellent Images)
10.	Best Viewing Distance	10m - 150m or more, Character size of 240 mm
11.	Power Consumption	Maximum 900W/m ² Average 500W/m ²

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12.	Control Method	Synchronized with System
13.	Frame Frequency	≥60 Hz.
14.	Grey Level	≥ 16K Grade
15.	Color Temperature	6000K-95000 K or better
16.	Color	≥16 Million Colors or better
17.	Working Temperature	-10°C ~ 60°C
18.	Humidity	10% to 90%
19.	Working Voltage	AC230V±15%; 50Hz
20.	Video Interface	Supports RJ45 and DVI
21.	Communication	Wired through RJ45/Wifi/SIM based router
22.	Life Span	1,00,000 HRS
23.	Ingress Protection Rating	IP 54 - for whole cabinet IP 65- Front side.
24.	Operating Windows for site processor	Windows 7 Embedded OS or above
25.	Work Experience Documents of OEM to be submitted along with the bid	OEM/Bidder of DIMS Should have successfully implemented DIMS in at least 7 Projects in Municipal Corporations/Smart Cities in India. Purchase Orders and/or Work Completion Certificates from Master System integrators/EPC Contractors/PSU/Govt. Bodies to be submitted along with the Bid.
26.	Product Certifications	a. CMMI Level 5 for DIMS Software Application and Hardware b. ISO 27001 for Variable Message Displays/Outdoor Video Wall c. ISO 20000-1:2018 for Variable Message Displays/Outdoor Video Wall

D Functional Specifications

Sr. No.	Functional Requirement
1	Software solution displays real-time information such as Tourism Live Feeds, Feeds from tourist spots.
2	Software Solution has the capability to be integrated with disaster management & emergency response data sources to provide instant alerts.
3	All Hardware to be connected and controlled centrally via one software application and server. The software patches/upgradation should be free for 3 years.

4	The intended information to be displayed has the feature to schedule and display data at any date and time.
5	Solution can display pictograms and text message in English, Hindi and other regional languages.
6	Solution should integrate with the existing Data systems (if any) of the Hospital so that the real time information can be displayed.

E Media Player

Sr. No	Parameter	Minimum Specifications
	Key Features:	
1	Control Port	Serial
2	Signal Input	DVI/HDMI Port
3	Signal Output	RJ45
4	Maximum Load Capacity	As per LED Screen
5	Input Voltage	100-240 VAC
6	Operating Temperature	-5 to 50 Deg Centigrade

F Junction Box – Housing of UPS and other Electrical Components

Sl. No	Parameter	Minimum Specifications
	Key Features:	
1	Front Door	2 Hinges with rack and aircon bolted
2	Wall mount clamp	Welded on rack frame rear side
3	Locking Arrangement	To be provided with a locking system

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4	Limit Switch	The rack door to be provided with a limit switch
5	Earthing	Earthing PIT should be provided as per section 20.9.5.10
6	Cable Points	Cable entry and exit points should be provided in the rack
7	Mounting	Should be possible to mount the rack either on a pole or on a wall with options of different mounting types
8	Material	GI 120 GSM Thickness 1.5mm
9	IP Rating	IP54

G GSM Router

Serial No	Parameters	Minimum Specifications
1	Key Features	4G & 5G SIM Card Enabled/Wi-Fi Port
2	Device Interface	1*LTE module (dual failover SIM) (4G and 5G Sim Card)

H Mounting Structure along with Foundation

Sl. No	Parameter	Minimum Specifications
1	Mounting Structure - LED wall	should be mounted on unipole/ bipole. Structure should be earthed properly and provided with Lightning Arrestor.
2	Material	- Should be made from mild steel and painted black along with antirust coating.
3	Structure design and drawing	would be approved by the customer before manufacturing.
4	Civil Foundation	with reputed make of steel and concrete grade of RMC should be provided at the respective locations to prepare the base.

TECHNICAL BID)
(To be filled by the Tenderer)

From:

To: _____

The Medical Superintendent,
Regional Hospital, Kullu, HP.

Subject:- Submission of technical bid for Supply, Installation, Testing, Commissioning, Operation and Maintenance of Dynamic Information Dissemination Solution as per the specifications

Sir,

Reference :- Tender Notice No. _____ Dated _____

I/ we am/ are furnishing the following documents/ particulars with reference to above mentioned NIT as under for technical evaluation:-

- A). Details of Firm/ individual with full details
of address for correspondence:
Name of the Firm/ individual _____ :
- B) Telephone/ Mobile No.- _____ Office _____
Residence _____
E-mail _____
- a) Letter of authorization, in case representative is sent to participate in the tender opening process.
b) Bank draft for "**Cost of Tender**" payable at Kullu HP drawn in favour Medical Superintendent, Regional Hospital, Kullu, HP.
c) **Bid Security** in the shape of **Fixed Deposit Receipt only**, duly pledged in favour of Medical Superintendent, Regional Hospital, Kullu, HP.
d) Copy of valid Registration under GST Act .
e) Copy of valid PAN Number.
f) Tender document duly signed (each page) by the tenderer.

Bidder's Turnover: 1.1 Bidder Average Turnover of last 3 financial years should be greater than 20 lakhs	1. CA Certificate 2. Last 3 Years Financial Statements
OEM Turnover: 2.1 OEM Average Turnover of last 3 years should be greater than 20 Lakhs	1. CA Certificate 2. Last 3 Years Financial Statements

Bidder should have implemented the required solution in at least 3 Cities in India.	1. Work Order 2. I&C Certificate
OEM should have implemented the solution in at least 3 cities in India.	1. Work Order 2. I&C Certificate
Non-Blacklisting Certificate	1. Self Declaration for Non Blacklisting
ISO and Necessary Certifications for Bidder	1. ISO 9001 2. ISO 27001 3. ISO 14001 4. CMMI Level 5
ISO and Necessary Certifications for OEM	1. ISO 9001 2. ISO 27001 3. ISO 14001 4. CMMI Level 5

Name, Address and Signature
of the Tenderer/Agency

“DECLARATION”

“I / we hereby declare that I / we have carefully gone through the terms and conditions of Bid invited vide Tender Notice No. _____ in detail and agreed to the rates submitted by me / us in the Rate Sheet and I / we agreed in full” :-

1) Signature of the party : _____

(Full Name in block letters)

Capacity in which offer is signed : _____

(Rubber stamp is required)

2) Full Address _____

Telephone Number (O) :

(R) :

Signature of the bidder

Or the Authorized signatory & Seal.



“For technical bid”

PARTICULARS OF BID SECURITY (EMD)

FDR No. _____ dated _____ for Rs. _____
Bank _____ Branch.

Signature of the bidder
Or the Authorized signatory & Seal.

PARTICULARS OF Tender cost

Demand Draft No. _____ dated _____ for Rs. _____
Bank _____ Branch.

Signature of the bidder
Or the Authorized signatory & Seal.

SSCHEDULE- 'B'

Agreement

Title of the tender :- "TENDER FOR *Supply, Installation, Testing, Commissioning, Operation and Maintenance of Dynamic Information Dissemination Solution as per the specifications* "

Tender ID No.:- **Tender Reference No.:-**

Date of tender opening :

This contract is to last fromto but in the event of any breach of the agreement at any time on the part of the Contractor, the contract may be terminated summarily by the Medical Superintendent, Regional Hospital, Kullu, HP, without compensation to the Supplier.

Any change in the constitution of the firm shall be notified forthwith by the contractor/ supplier in writing to the authority sanctioning the contract and such change shall not relieve any former partner of the firm from any liability under the contract.

No new partner/partners shall be accepted in to the firm by the Contractor in respect of this contract unless he/ they agree to abide by all its terms, conditions and deposit with the officer sanctioning the contract a written agreement to this effect.

The contractor's receipt of acknowledge or that of any partners subsequently accepted as above shall bind all of them and will be sufficient discharge for any of the purposes of the contract.

2. The Contractor/ supplier will supply nothing but genuine services described in Tender document & NIT as per indent/ requirement of the Department. **No guarantee can be given as to the quantity which will be ordered during this period.** The Medical Superintendent, Regional Hospital, Kullu, HP reserves to himself the right to obtain contracted items of stores when available from any Government source/ approved source without any pre-judice to this contract. He further reserves the right to negotiate any of the tenderers and award parallel rate contract to any or all of the participating tenderers.

3. The services to be supplied under this contract will be of the quality equal and answerable in every respect to the specifications given in the list accompanying with the tender and approved by the Medical Superintendent, Regional Hospital, Kullu, HP. The Supplier/ tenderer shall be responsible for all complaints as regard the quality. In case of any dispute regarding quality of articles, the decision of the Medical Superintendent, Regional Hospital, Kullu, HP, will be final and binding on the contractor. It will be open to the Medical Superintendent, Regional Hospital, Kullu, HP, or indenting officer to send samples to any laboratory for testing and the cost there of will be borne by the tenderer/contractor.



4. The Medical Superintendent, Regional Hospital, Kullu, HP, may, by notice in writing call upon the contractor/supplier to supply additional items to serve as sample, and upon receiving such notice in writing the contractor shall at his own cost be bound to supply the additional samples, such additional samples being in all respects of the same quality as the sample first supplied.

5. The supplier/ tenderer will be responsible for damage or loss in transit and replace goods broken or lost or damaged within 10 days from the date of notice thereof.

6. The conditions as to time for performance whether laid down herein or in any indent shall be always regarded as the essence of the contract.

8. The Medical Superintendent, Regional Hospital, Kullu, HP, or any authorized officer of the Department or indenting officer shall have the power to inspect the stores before, during or after manufacture, collection, dispatch, transit or arrival and to reject the same or any part or portion after written approval of Medical Superintendent, Regional Hospital, Kullu, HP, if he or they are not satisfied that the same is equal or according to the samples submitted by the contractor. The contractor shall not charge or be paid for supplies rejected as above and such supplies shall be removed by the contractor at once and at his own expense. He shall neither claim nor be entitled to payment for any damage that rejected supplies may suffer from any harm whatsoever incidental to a full and proper examination and test of such supplies. Government shall be under no liability whatever for rejected supplies and the same will be at the contractor's risk. Rejected supplies shall be removed by the contractors within 10 days after notice has been issued to him of such rejection and failing such removal rejected goods will be at contractors' risk and Government may charge the rent for the space occupied by such rejected goods.

16. No payment will be made in advance for any supplies under this contract.

16(i) 100% of the Project Value will be paid after Installation, Commissioning, Go Live of all the products and DIDS system.

17. The contractor/supplier shall not: -

- i) Assign or sublet the contract without written approval of the officer sanctioning the contract.
- ii) Disclose details of the conditions governing this to unauthorized person.
- iii) In the event of the contractor/supplier failing duly and properly to fulfill or committing breach of any of the terms and conditions of this contract or repeatedly supplying goods liable to rejections hereunder or failing, declining, neglecting or delaying to comply with any demand or requisition or otherwise not executing the same in accordance with the terms of this contract or if any contractor or his agent or servants being guilty of fraud in respect of this contract or any other contract entered into by the contractor or any of his partners or representatives thereof with the Government directing, giving, promising or offering any bribes, gratuity, gift, loan, perquisite, reward or advantages pecuniary or otherwise to any person in the employment of Government if any of his partners become insolvent or apply for any relief as insolvent debtor or commence any

insolvency proceeding or make any compositions with his/ their creditors or attempts to do so then without prejudice to Government's right and remedies otherwise Government shall be entitled to terminate this contract forthwith and to blacklist the contractor for period not exceeding one year for the date of issue of such orders.

18. If any question, difference or objection whatsoever shall arise in any way connected with or arising out of this instrument or the meaning or operation of any part thereof or the rights, duties or liabilities of either party then save in so far as the decision of any such matter is hereinbefore provided for and has been so decided, every such matter including whether its decision has been otherwise provided for and or whether it has finally decided accordingly or whether the contract should be terminated or has been rightly terminated in whole or part and as regards the rights and obligations of the parties as the result of such termination shall be referred for arbitration to any officer appointed by Himachal Pradesh Government acting as such at the time of reference and his decision shall be final and binding and where the matter involves a claim the amount if any awarded in such arbitration shall be recoverable in respect of the matter so referred. All the other clauses of tender will consider as part of this agreement for all purposes.

19. If the price of a contracted article is controlled by Government, the payment will in no case be made at higher rate than the controlled rate.

20. The price charged for the services under the contract by the contractors shall in no case exceeds the lowest price at which the contractor sells the stores or offers to sell stores of identical description to any person/ organizations including the purchaser or any department of the Central/ State Government or any authority undertakings of the central or state government, as the case may be during the period till performance of all supply orders placed during the currency of the rate contract is completed.

22. All disputes shall be settled within the jurisdiction of District Court Kullu/High Court of Himachal Pradesh.

23. The bid security/EMD and performance security shall be addressed to the Medical Superintendent, Regional Hospital, Kullu, HP, in the shape of Fixed Deposit Receipt only duly pledged and issued by any Nationalize Bank.



(To be Enclosed with Technical Bid)

CHECK LIST

CERTIFICATES/DOCUMENTS/ANNEXURES TO BE SUBMITTED WITH TECHNICAL BID

Sr. No.	Detail of documents	Yes/No	Please mentioned page no. also
1.	Letter of authorization, in case representative is sent to participate in the tender opening process.		
2.	Bank draft for “ Cost of Tender ” payable at Kullu HP drawn in favour Medical Superintendent, Regional Hospital, Kullu, HP.		
3.	Bid Security in the shape of Fixed Deposit Receipt or proof of EMD submitted through online mode duly pledged in favour of Medical Superintendent, Regional Hospital, Kullu, HP.		
4.	Copy of Registration under GST Act.		
5.	Copy of PAN Number.		
6.	Tender document duly signed (each page) by the tenderer.		
7.	An undertaking to the effect that firm/company has not been blacklisted as stated above.		
8.	Audited copy of turnover duly verified by CA for three financial Year 2022-23,2023-24 and 2024-25 should be attached with the bid.		
9.	Copy of the undertaking that firms has quoted the rates for all items under procurement in the tender. Now submission of this undertaking shall lead to the technical disqualification.		
10.	ISO Certificates and CMMI Certificates along with all the certifications as defined in the Technical Eligibility section of the tender		
11.	Manufacturer/Distributor Authorization Certificate for the required products		
12.	Technical Compliance on the Letterhead of the Bidder		
13.	Functional Compliance on the Letterhead of the Bidder		
14.	Solution document and Presentation for Technical Evaluation		
15.	Manufacturer/Distributor Financial and Work Experience documents		
16.	Bidder Work Experience and Financial documents		

Note:- Above format should not be left blank.

Name, Address and Signature
of the Tenderer/Agency